

Management Education Offerings 2010

PHCC of Nevada Education Foundation

Date	Program	Presenter
January 12, 2010	Customer Service	Troy Winkel, The Honest Plumber
February 9, 2010	Lead Paint Safety	MARS Restoration
*February 10, 2010	*Collections Management	*Michael Mazur, Lawrence Nathan Assoc.
March 9, 2010	Advertising	Jeremy Prevost
*March 24	*The Business of Plumbing	*PHCC Education Committee
*April 7, 2010	*Service Manager Training	*Jeremy Prevost & Troy Winkel
April 13, 2010	Call Center Conversions	Jeremy Prevost
May 11, 2010	National PHCC Benefits	Gerry Kennedy, National PHCC EVP
June 8, 2010	Leadership	Troy Winkel
July 13, 2010	Motivation & Accountability	Jeremy Prevost
September 14, 2010	Billable Hours/Break Even/What to Charge	Jeremy Prevost
*September 22, 2010	*Avoiding Legal Conflicts	*Richard Peel, Peel Brimley
October 12, 2010	Employee Compensation and Pricing	Jeremy Prevost
November 9, 2010	Recruit & Train	Troy Winkel
*November 10, 2010	*The Nevada State Contractors Board	*NSCB Staff

* indicates regular seminar; the rest are luncheon meeting programs.



PHCC of Nevada Education Foundation

Phone: 702-252-0166
 Fax: 702-252-0378
 E-mail: bobbenedict@phccnv.com
 Register online at:
<https://dellamps.securesites.com/phccnv.com/registration.htm>



4270 Cameron St. #6
 Las Vegas, NV 89103