



PHCC of Nevada Education Foundation

Management Education for Plumbing Businesses

April 7, 2010

1:30 PM to 4:00 PM

Service Manager Training

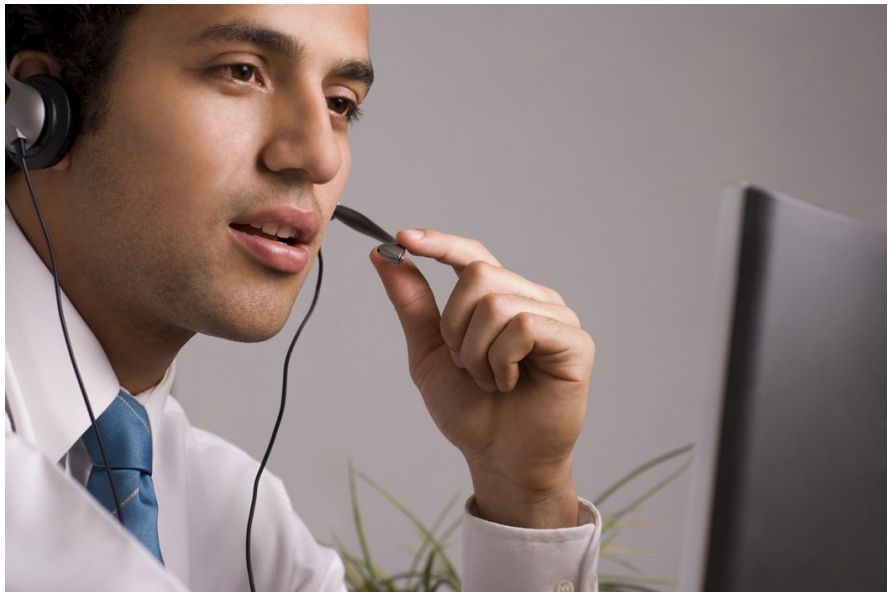
Customer service is the lifeblood of your business. Without good customer service, you are just another company competing with everyone else for market share. Great customer service is vital for survival and this program is designed to help your company survive in a weakened economy and beat the competition for those elusive customers. The seminar is perfect for both management and counter personnel.

Highlights

- Instructors: Jeremy Prevost, ARS and Troy Winkel, The Honest Plumber
- Designed for both management and counter personnel
- Just \$50 per member company attendee (\$75 for nonmembers)

Located in the new PHCC of Nevada Management Education Center

Call Bob Benedict at 252-0166 or email bobbenedict@phccnv.com for reservations.



To reserve online go to: <https://dellamps.securesites.com/phccnv.com/registration.htm>

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